TCP Tape Assembly Subcontractor Change
PCN1021
July 28, 2011

PCN1021

To Our Valued Customers:

The following is to inform Clare customers of an impending change to Clare's MXEI1480 ±15V ePaper Source Driver. As part of our effort and commitment to continuous improvement of our processes and products, we occasionally make revisions to the construction and/or materials used. Clare's quality system requires customer notification under the circumstances outlined below.

Clare's notification policy states:

> *Clare is mindful that changes to process or product could have an adverse impact on our customers.*
>
> *Therefore we verify, through our qualification methodology, that a change does not negatively affect product quality or reliability. We also verify that it does not impact form or fit.*
>
> *Changes to function are notified to the customer if the change could adversely affect the customer but not if the change is to enhance product performance beyond the current specification, for example, higher isolation voltage capability for Solid State Relays.*
>
> *In cases where a planned change would impact form, fit, or would adversely affect function, quality or reliability, we notify the customer 60 days in advance.*
>
> *We also notify our customers of planned product obsolescence.*

The following definitions apply:

> *Form: the visual appearance including color, marking, and surface finish*
> *Fit: the external dimensions and associated tolerances*
> *Function: the electrical, mechanical, thermal, quality and reliability performance characteristics*

Clare notifies customers of the changes using a Product Change Notification (PCN). Attached are the details of the pending product change.

Sincerely,

Tom Truax
Director of Marketing

Part Change Notification

The PCN number assigned to the change is **PCN1021** and should be referenced in any correspondence related to the change.

Products Affected

MXEI1480

Detail Description of Change

Clare has changed the TCP Tape assembly subcontractor from ANAM to CHIPBOND.

Reason for the Change

The original TCP Tape assembly subcontractor, ANAM, closed its facility and no longer assembles TCP Tape. The new TCP tape assembly subcontractor will be CHIPBOND Technology Corp.

Anticipated Impact on quality and reliability

The change will have no affect on product quality or reliability.

Contact Information

For any questions related to the PCN notice, please contact Clare Quality Assurance as indicated below:

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