

Branding Change
M-8870, M-88L70, M-8880, M-8888
PCN1006
May 1, 2003



CLARE

Clare Inc.
78 Cherry Hill Dr.
Beverly, MA 01915

May 1, 2003

To Whom It May Concern:

The following is to inform Clare customers of a change affecting our products. As part of our commitment to continuous improvement of our processes and products, we occasionally make revisions to the construction and materials used our products. Clare's quality system requires customer notification under the circumstances outlined below.

Clare's notification policy states:

Clare is mindful that changes to process or product could have an adverse impact on our customers.

Therefore we verify, through our qualification methodology, that a change does not negatively affect product quality or reliability. We also verify that it does not impact form or fit.

Changes to function are notified to the customer if the change could adversely affect the customer but not if the change is to enhance product performance beyond the current specification, for example, higher isolation voltage capability for Solid State Relays.

In cases where a planned change would impact form, fit, or would adversely affect function, quality or reliability, we notify the customer 60 days in advance.

We also notify our customers of planned product obsolescence.

The following definitions apply:

Form: the visual appearance including color, marking, and surface finish

Fit: the external dimensions and associated tolerances

Function: the electrical, mechanical, thermal, quality and reliability performance characteristics

Clare notifies customers of the changes using a Product Change Notification (PCN). Attached are the details of the product change.

Sincerely,

Steve Andrezyk
Director of Marketing
CPE and Tone Products

Attachments: PCN1006



CLARE

Part Change Notification

The PCN number assigned to the change is **PCN1006** and should be referenced in any correspondence related to the change.

Products Affected

The following is a list of part numbers affected :

M-8870
M-88L70
M-8880
M-8888

Detail Description of Change

Clare has changed the branding of the following products to be consistent with the Clare Corporate Logo and name. This change affects the form of the product by altering the physical marking on the surface of the device.

Reason for the Change

The logo and branding has been updated since Clare has purchased the Teltona semiconductor product line.

Implementation Date

The implementation date for brand change will vary by part number and residual inventory levels of the original brand product. We anticipate that for a period of time shipments may contain parts with both types of brands.

Qualification Data

N/A

Anticipated Impact on quality and reliability

The change will have no affect on product quality or reliability.

Contact Information

For any questions related to the PCN notice, please contact Clare at the following address:

Customer Service
Clare
78 Cherry Hill Dr.
Beverly MA, 01915
Phone: 1-800- 27-CLARE (1-800-272-5273)

Please reference the PCN number in your inquiries.