

End-of-Life Notification
CYG2001, CYG2021, CYG2031, CYG2120
PCN1023
October 18, 2011



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Dear Valued Customer:

As part of our on-going product lifecycle management process, we have identified several products that will be transitioned to an "End-of-Life" status. This decision was based on our review of historical unit shipment volume and product revenue performance. Products targeted for end-of-life will be available for a last time buy purchase prior to being made obsolete. The products identified for inclusion into our Last Time Buy Program are 4 of our 13 Cybergate Data Access Arrangement Modules.

- CYG2001 Data Access Arrangement Module
- CYG2021 Data Access Arrangement Module
- CYG2031 Data Access Arrangement Module
- CYG2120 Data Access Arrangement Module

There is no direct replacement for these devices.

Clare recommends reviewing the following popular Cybergate DAA modules as a possible alternative depending on the application.

CYG2001, convert to, CYG2011

CYG2021, convert to, CYG2020 (half wave detection), CYG2011 or CPC5712U

CYG2031, convert to, CYG2011 or CPC5712U (loop detection)

CYG2120, convert to, CYG2110 (no caller ID option)

Under the terms of the last time buy program, orders will be accepted for 6 weeks commencing with the date of this notice after which no additional orders will be accepted. Scheduled deliveries will be permitted within 3 months of the last time buy date. Thereafter, these products will be considered obsolete and no additional deliveries will be made.

Acceptance of last time buy orders is subject to product availability and at the discretion of Clare. Every effort will be made to fulfill these orders. Purchase orders for these products will be considered non-cancelable, non-returnable (NCNR). If you have any questions concerning this End-of-Life notification, please contact your Clare representative.

Regards,
Steve Andrezyk
Director of Marketing